

14th Finance Commission: Declaration of Service Level Standards (FY: 2017-18)

Name of the U.I.B.	District	State	Name of Municipal Commissioner	Postal address with PIN code	Phone & Fax Nos.	Email ID			
Varanasi	Varanasi	UP	Dr. K. Singh	Neel, Sigam, Mirzapur, Varanasi	9643-2276339	ambkumar@gmail.com			
Water Supply Indicators									
Indicator	Coverage of Water supply Connections	Percentage supply of water	Extent of meeting of water requirement	Extent of improvement water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply service	Efficiency in collection of water supply charges
Benchmark	100%	100%	100%	20%	24 hours	100%	80%	100%	90%
	Current (2017-18) 66 Target (2018-19) 69	Current (2017-18) 142 Target (2018-19) 135	Current (2017-18) 6.9 Target (2018-19) 7	Current (2017-18) 52.3 Target (2018-19) 50	Current (2017-18) 11 Target (2018-19) 12	Current (2017-18) 98.3 Target (2018-19) 100	Current (2017-18) 97.2 Target (2018-19) 80	Current (2017-18) 99.4 Target (2018-19) 100	Current (2017-18) 80.5 Target (2018-19) 69
Sewage Management (Sewerage and Sanitation)									
Indicator	Coverage of bulges	Coverage of sewage network service	Collection efficiency of the sewerage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewerage management	Efficiency in collection of sewerage charges
Benchmark	100%	100%	100%	100%	100%	20%	80%	100%	90%
	Current (2017-18) 100 Target (2018-19) 100	Current (2017-18) 70.9 Target (2018-19) 74	Current (2017-18) 67.7 Target (2018-19) 71	Current (2017-18) 67.7 Target (2018-19) 71	Current (2017-18) 98.4 Target (2018-19) 99	Current (2017-18) 7.9 Target (2018-19) 8	Current (2017-18) 97.3 Target (2018-19) 80	Current (2017-18) 428.7 Target (2018-19) 100	Current (2017-18) 67.1 Target (2018-19) 74
Solid Waste Management Indicators									
Indicator	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges	
Benchmark	100%	100%	100%	80%	100%	80%	100%	90%	
	Current (2017-18) 100 Target (2018-19) 100	Current (2017-18) 100.1 Target (2018-19) 100	Current (2017-18) 10 Target (2018-19) 11	Current (2017-18) 91.3 Target (2018-19) 80	Current (2017-18) 100 Target (2018-19) 100	Current (2017-18) 94.3 Target (2018-19) 80	Current (2017-18) 44.6 Target (2018-19) 0	Current (2017-18) 2.8 Target (2018-19) 3	
Storm Water Drainage Indicators									
Indicator	Coverage of Storm Water Drainage Network								
Benchmark	100%								
	Current (2017-18) 50 Target (2018-19) 51								


 प्रमुख निगरानी अधिकारी
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